

MEA Cedar Miles Platinum

When Travel Means
the World to You



Bank Audi

 **1570**
bankaudi.com.lb

Welcome to the world of MEA Cedar Miles Platinum

Dear Valued Cardholder,

We have the pleasure to introduce you to a wealth of privileges and benefits brought to you by two major institutions in banking and travel.

When Bank Audi and Cedar Miles team up, you get all the comfort of travelling with Middle East Airlines, coupled with Bank Audi's indisputable high quality banking service.

The enclosed guide details the exclusive local and international privileges that matter most to you.

Thank you for choosing the MEA Cedar Miles Platinum card from Bank Audi; we are confident this card will make you feel comfortable and secure when traveling the world.

Sincerely yours,

Bank Audi SAL

Earn Cedar Miles With Your Everyday Spending

On top of the 3,000 welcome bonus miles that you will get upon paying the card fees*, you will earn 1 mile for every USD 1 (or its equivalent in LBP) spent on your Bank Audi MEA Cedar Miles Platinum card. Earned miles can be redeemed against free flights, ticket upgrade, or excess luggage with all SkyTeam 20 member airlines, including MEA.

The maximum number of miles you can accumulate with your MEA Cedar Miles Platinum card is 300,000 per year. Any spending above this number will not be listed in your Cedar Miles account.

Limited Offer

You will also get extra miles when buying your tickets online through the MEA website or mobile app until December 2020 (example: USD 1 / LBP equivalent = 2 miles instead of 1), while noting that miles are non-qualifying.

This is not all!

Membership Upgrade

You'll be entitled to an **automatic upgrade from the Cedar Blue to the Cedar Silver Membership with MEA** upon spending USD 35,000 per calendar year on POS and/or online with your MEA Cedar Miles Platinum card.



As a Cedar Silver member, you will enjoy the below main benefits:

	Privileges with MEA and SkyTeam	SkyTeam Elite/Silver
At the Airport	<div>- Priority check-in</div> <div>- Priority boarding</div> <div>- Priority standby</div> <div>- Priority baggage and tag handling</div>	<div>Yes</div> <div>Yes</div> <div>Yes</div> <div>Only on MEA flights</div>
Extra Baggage Allowance	<div>- Weight concept</div> <div>- Piece concept</div>	<div>10 Kgs</div> <div>1 piece of 23 Kgs</div>
Airport Lounge Access	Access to the Beirut Lounge in Beirut upon Silver Membership card presentation and when traveling on MEA or SkyTeam flights	Yes + 1 guest or direct family member

To explore all the benefits of the Cedar Silver Membership, visit mea.com.lb

* The welcome miles are granted when paying the card fees for the first time

Access to Beirut lounge

Unwind before your flight with free unlimited access to Beirut lounge at Beirut-Rafic Hariri International Airport. Access is granted to cardholders traveling on MEA flights + 1 guest or direct family member.

- Present your card along with your MEA boarding pass to the lounge reception staff
- Your card will be swiped to register your visit and allow you to enjoy complimentary access to the lounge

Access to VIP airport lounges

Upon presenting your card, you can enjoy free access to selected VIP lounges in the UAE, Egypt, Jordan, Kuwait, Saudi Arabia, France, Germany, Hong Kong, Italy, Malaysia, Morocco, the Netherlands, Singapore, Spain, Thailand, Turkey, the UK and the USA. Download the “Mastercard for You” app on your mobile to check the list of participating lounges. Lounge access is subject to Terms & Conditions and may vary at any time without prior notice.



We got you covered!

Purchase protection

Benefit from extra peace of mind, whatever you choose to buy as long as the purchase is made with your Bank Audi MEA Cedar Miles Platinum credit card. You will get protection against theft or accidental damage of eligible purchased items subject to meeting the Policy Terms & Conditions.

You can enjoy enhanced insurance coverage with greater benefits from LIA insurance, offered exclusively to you by Bank Audi:

- Personal Accident Insurance during travel
- Purchase Protection Insurance with higher coverage
- Daily in-hospital cash benefit and much more

Other Terms & Conditions regarding coverage scope and period, and claim reporting deadlines are detailed in the policy. For more information, please visit bankaudi.com.lb

Financial and Accessibility Benefits

Financial benefits

MEA Cedar Miles Platinum is a global card designed as the card of choice for customers like yourself who demand a high level of comfort and ease during travel. You can enjoy:

- Up to 45-day interest-free credit (provided that you continue to pay your outstanding balance in full, by the due date).
- Flexible payment options starting as low as 10% of the statement's outstanding balance every month.

You can conveniently pay your card's minimum due by:

1. Direct debit from your Bank Audi account
2. Direct debit domiciliation on a non-Bank Audi account in Lebanon
3. Via our wide network of ITMs
4. Via transfer through Audi Online and the Bank Audi mobile app
5. Via phone call on 1570 or 01/212120 where you will be assisted by an agent

Accessibility

Stay updated on all your card spending and payment details through your preferred communication channel:

- Instantly through the Card Details section on Audi Online or the Bank Audi mobile app.
- Through our SMS Pull service available on 03/000737 from you card's registered phone number, providing features like card activation, balance inquiry, point balance, monthly due payment and last transaction summary.
- Alternatively, by calling our 24/7 Contact Center on 1570 or 01/212120; a trilingual team of highly experienced agents is glad to assist you.
- Through a free e-Statement of Account.
- You will also get a supplementary card to share with your family members.

24/7 Security

Whether you are shopping online or physically at the store, rest assured that your security is our top priority.

- Bank Audi's SMS Alerts will keep you updated on all transactions happening on your card(s).
- Your account will be monitored for fraud and if any suspicious activity occurs, we take appropriate action, like contacting you to validate the transaction and prevent potential fraudulent activities.
- 3D Secure minimizes fraud risk and helps secure your online transactions. This service offers enhanced protection while shopping with most of the leading online merchants that are registered with Mastercard SecureCode.

For more information, please visit Bank Audi's website bankaudi.com.lb

At your service...

- Visit our website bankaudi.com.lb
- Write us to contactus@bankaudi.com.lb
- Call us on 1570 or (+961 1) 21 21 20

To learn more about our services' features and conditions, including this product, kindly visit bankaudi.com.lb/customer-protection

The information contained in this document is correct at time of going to print (February 2020). It can be changed without prior notice.

Bank Audi

Bank Audi sal
Plaza Building - Omar Daouk Street - Bab Idriss - Beirut, Lebanon

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